

TERMS & CONDITIONS

These Terms and Conditions shall apply to the use of the facilities and services provided by Rebel Rebel Hostel to its customers and guests.

1. DEFINITIONS AND INTERPRETATION

1.1 In these Terms and Conditions, unless the context otherwise requires, the following expressions have the following meanings:

“Customer” means a paying guest of the hostel;

“Hostel” means Rebel Rebel Hostel; and “Rates” mean the prices payable for rooms and (where applicable) other facilities offered by the Hostel.

1.2 The headings used in these Terms and Conditions are for convenience only and shall have no effect upon the interpretation of these Terms and Conditions.

1.3 Words imparting the singular shall include the plural and vice versa.

1.4 References to any gender shall include the other genders.

2. USE OF THE WEBSITE

2.1 Bookings are subject to Rebel Rebel Hostel’s terms and conditions and policies and you should read these before proceeding with your booking.

2.2 We make every effort to ensure all information displayed on the website is accurate; however, we are unable to guarantee the accuracy of all information nor are we able to guarantee that the website is free of errors or faults. We reserve the right to change information published on the website at any time. We are not liable to you or any other person for any loss in connection with the use of a linked website.

2.3 To the maximum extent permitted by law, we are not liable for any loss or damage, however caused (including negligence) which may be directly or indirectly suffered, in connection with your use of or inability to access this website, or the purchase and use of any products and services supplied via this site. The limitation of liability (whether arising under contract, tort (including negligence or statute), applies to all damages or any kind including compensatory, direct, indirect or consequential damages, loss of data, income or profit, loss of or damage to property, personal injury and claims of third parties. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased goods or services. These terms do not affect consumers’ statutory rights.

2.4 We may change or modify all or any part of these terms and conditions by posting changes to the website.

3. BOOKINGS AND RESERVATIONS

3.1 Customers may make reservations in advance through the Rebel Rebel Hostel website, third party channels, telephone, email and in person.

3.2 When making reservations, Customers will be required to provide identification information including, but not limited to, their name, address, contact telephone number, nationality, email address and credit card details.

3.3 Payment details will be required for all reservations.

3.4 Rebel Rebel Hostel does not guarantee room/bed allocations.

3.5 Bookings made through a third party website must be amended or cancelled

through the third party website.

3.6 Group bookings (over 9 people) must be made by contacting Rebel Rebel Hostel directly via email. In any case, group bookings have to be paid in advance.

3.7 Reservations are not required. Customers may make bookings on arrival however Rebel Rebel Hostel cannot guarantee the availability of rooms or other facilities for such bookings.

3.8 Customers may extend their stay subject to availability; rate are subject to change. Rebel Rebel Hostel will use all reasonable endeavours to accommodate such requests.

4. FEES AND PAYMENT

4.1 All rates are subject to change.

4.2 Rates and prices quoted when making reservations apply only to accommodation unless otherwise stated. Additional charges may apply for items including, but not limited to, meals, towels, laundry facilities etc. Customers will be informed of the prices payable for such additional items on arrival at the Hostel.

4.3 Customers shall pay all sums due upon checking-in at the Hostel including a € 20 deposit (per key). The deposit will be held for the duration of stay, to cover the loss of the key, damages to the Hostel, linen and cleaning costs.

5. CANCELLATIONS

5.1 Guests cancelling more than 48 hours prior to 2pm on the scheduled date of arrival will be not be charged for cancellation fees.

5.2 Guests cancelling within 24 hours prior to 2pm on the scheduled date of arrival of will incur a cancellation fee equal to one night's accommodation for each bed booked at the quoted rate. This will be charged to the method of payment advised at the time of booking. Any payment made for additional nights will be refunded.

5.3 Failure to arrive at the Hostel on the scheduled date or arrival will result in the charge of a No Show fee equal to one night's accommodation for each bed booked at the quoted rate. This will be charged to the method of payment advised at the time of booking. The remainder of your booking will be cancelled at this time.

5.4 Failure to advise a cancellation will result in the charge of a No Show fee equal to one night's accommodation for each bed booked at the quoted rate. This will be charged to the method of payment advised at the time of booking. The remainder of your booking will be cancelled at this time.

5.5 All cancellation charges and refunds will be processed using the method of payment used by the Customer to make the booking. All refunds will be processed within 10 working days.

5.6 Any requests for refunds must be made within 30 days of the arrival date, otherwise monies will be forfeited.

5.7 Rebel Rebel Hostel may, from time to time, cancel a reservation. In the event of such a cancellation, the Customer shall be informed minimum 4 weeks before arrival date and shall be offered a full refund of any and all sums paid to the hostel.

6. CHECK-IN AND CHECK-OUT

6.1 Check-in time at Rebel Rebel Hostel is at 2pm. Should you arrive prior to this, lug-

gage storage is available.

6.2 Check-out time at the Hostel is 11am. At this time guests are required to bring their bed linen, room key and all personal belongings to reception. If no damages or further charges apply, the guest will be refunded their € 20 deposit (per key).

6.3 Later check-out times may be possible by prior arrangement.

6.4 In the absence of an arranged late check out, failure to check-out by 11am may result in the Customer being charged for an additional night's accommodation at the standard applicable Rate or the deposit being absorbed.

7. HOSTEL RULES

7.1 A comprehensive list of House Rules is available in the rooms and online.

This is inclusive of but not limited to:

BAR

- Under 18? No bed for you. No beer. Or wine, for that matter. Wodka? No way!
- Pets can join you for a drink in the bar, but can't spend the night.

RECEPTION

- You can check in between 14.00 and 22.00 at the bar. Check out between 09.00 and 11.00
- Don't forget to bring a €20,00 deposit (cash) for keys and sheets.
- Breakfast is served between 08.00 - 11.00. (9:00 - 11:00 on weekends)
- When you leave please, strip the sheets and leave them in a little pile on the bed.

DORMITORY

- When you first enter the dorm, check to see where the emergency exit is and the fire extinguisher.
- If you do hear the fire alarm, leave the dorm and assemble at the meeting point.
- Sssshht from 23.00 - 08.00. Think of your fellow hostel guests and give them those 8 blissful hours of sleep if that's what they want.
- Your bed is meant for you alone. So don't move it, nor share it - You know what we mean!

SERIOUSNESS

- Singing is allowed, but only in the shower.
- The use of (or dealing in) drugs is prohibited in the hostel. Also, leave your guns and knives at home.
- You can't smoke inside, but outside it's fine. If you do light up inside, the hellishly loud fire alarm will go off. If you're the cause of this, you'll have to buy everyone a treat and do a little dance, you naughty rascal!
- Don't leave your valuables unattended. Rebel Rebel Hostel cannot be held responsible for damages, loss or theft. Tip: use the lockers provided in the dorms.
- Improper use of fire extinguishers will result in a fine of at least €150,00.
- RESPECT each other and each other's stuff.
- Rebel Rebel Hostel cannot be held responsible for any physical injury or damages of any kind. So be careful when you choose the top bunk.

KITCHEN

- If you're staying with us, you can prepare your own meals in the kitchen and store your food in the refrigerator. Don't forget to label it though! And of course, clean up after yourself - we're not your mum! **Please note that it's not possible to use our**

kitchen during this time of pandemic.

- We like sustainability and recycling. It would be great if you could do your bit by separating your garbage and not waste water or electricity.

8. DISABLED CUSTOMERS

8.1 Unfortunately Rebel Rebel Hostel does not have wheelchair accessible facilities.

9. AGE RESTRICTIONS OF GUESTS

9.1 Rebel Rebel Hostel is not able to accept guests (that are staying over) under the age of 18. Exceptions can be made in certain situations by contacting the hostel. During opening hours, the Rebel Beach, bar and reception area are open for guests of all ages.

10. LIMITATION OF LIABILITY

10.1 To the fullest extent permissible by law, Rebel Rebel Hostel's liability for any loss or damage suffered by Customers shall be limited to that which arises out of the negligence of the Hostel's employees, subcontractors or agents.

10.2 The Hostel shall not be liable for any indirect loss or damage which may be suffered by a Customer including, but not limited to, loss of income, loss of business, loss of profits, loss of opportunity, loss of anticipated savings, loss of data or loss of enjoyment.

10.3 Force Majeure; neither party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to Acts of God, Government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections and/or any other cause beyond the reasonable control of the party whose performance is affected.

10.4 Nothing in these Terms and Conditions purports to limit or exclude the Hostel's liability for:

10.4.1 Death or personal injury caused by the negligence of the Hostel, its employees, subcontractors or agents;

10.4.2 Fraud or fraudulent misrepresentation; or

10.4.3 Any other matter for which it would be illegal for the Hostel to limit or exclude its liability.

11. GENERAL

11.1 The Customer's rights as a consumer under consumer protection legislation from time to time in force shall not be affected by these Terms and Conditions.

11.2 The Hostel may, from time to time, change these Terms and Conditions without notice, however it will use its reasonable endeavours to inform Customers as soon as is reasonably possible of any such changes.

12. DATA PROTECTION

12.1 The Hostel will not share Customers' personal data with any third parties for any reasons without the prior consent of the Customer concerned.